

THE DECISIVE ELEMENT

by J.W.Goethe

I have come to the frightening conclusion that I am the decisive element.

It is my personal approach that creates the climate.

It is my daily mood that makes the weather.

I possess tremendous power to make life miserable or joyous.

I can be a tool of torture or an instrument of inspiration,

I can humiliate or honour, hurt or heal.

In all situations, it is my response that decides

whether a crisis is escalated or de-escalated,

and a person is humanized or de-humanized.

If we treat people as they are, we make them worse.

If we treat people as they ought to be,

we help them become

what they are capable of becoming.